

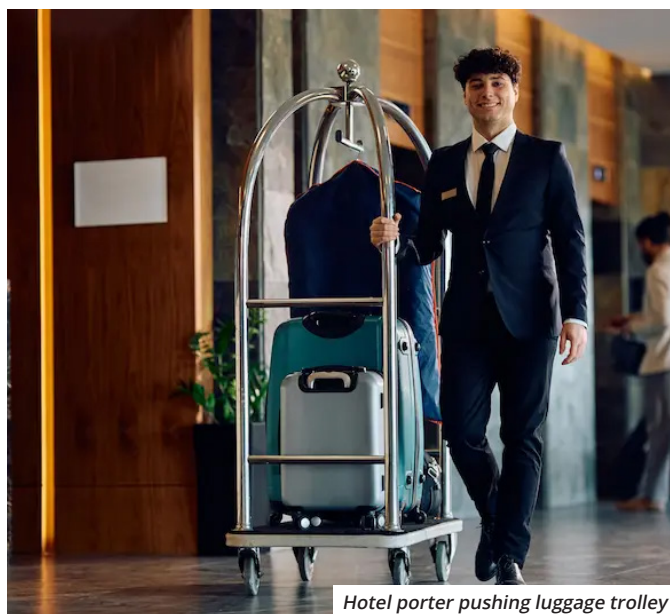


### Hotel Lift Modernisation

Located in Edinburgh's Old Town on the historic Royal Mile, the Radisson Blu is a 4-star, 238-room hotel catering to a wide range of guests, many of whom will be visiting the city's historic, medieval centre, including Edinburgh Castle and the Palace of Holyroodhouse.

In the hospitality sector, poorly performing lifts can completely transform the visitor experience from highly positive to simply mediocre. For Radisson Blu, simply 'mediocre' is just not acceptable. They require their lifts to be well-maintained, respond quickly to a guest's press of the call button, and provide smooth, reliable floor-to-floor travel.

As the lifts had been experiencing various controller issues, the hotel's management wanted to address their concerns proactively in advance of any major breakdowns occurring. This prompted a request for Jackson to submit a tender and works programme for the replacement of the hotel's triplex lift control system that manages the hotel's main passenger lifts.



*Hotel porter pushing luggage trolley*

Prior to submitting our tender, Jackson Sales Engineers operating from our Glasgow offices undertook a detailed survey of all three lifts and the lift control system. This confirmed the existing status of the equipment and assisted with accurate budget costings.



Lifts • Escalators • Cradles

## RADISSON BLU EDINBURGH

### LIFT MODERNISATION

Following on from our survey, we submitted a competitive tender and were subsequently delighted to be awarded the contract for the replacement of the triplex lift controller, car operating panels, landing signalisation and shaft wiring.

The project was undertaken in a fully operational hotel with Jackson engineers working near the hotel's guests. As a result, we worked closely with the hotel's management and reception teams to overcome any potential inconvenience to the guests

during the replacement process. Also, to ensure continuous lift availability, we staggered our work, limiting it to one lift at a time.

Prior to returning each lift into service, we fully tested and documented our work and informed the hotel's management of lift availability and status. These three essential lifts are being maintained by local Jackson service engineers, who live within easy travel distance to the hotel.