



Working in Retirement Homes

At Jackson Lifts, we understand that safe, reliable lift access is non-negotiable in a retirement property. For decades, we have partnered with local authorities and housing associations across the UK to maintain and modernise lifts, ensuring residents remain independent and secure. Our focus when working in occupied buildings is to minimise disruption, whilst delivering upgrades that meet the highest standards of safety and current legislation.

Detailed & Competitive Tendering

Local authorities and housing associations almost always require us to participate in a detailed and competitive tendering process prior to being awarded lift maintenance contracts or major lift modernisation work. This was the case for one authority in West London, where we proudly maintain a broad variety of retirement homes that house residents spanning the entire socio-economic groups of diverse people who live in the area.

The Challenge

One of the retirement properties in Ealing, W5 that Jackson assists with, is a late seventies built, three-storey block, containing thirty-three, one-bedroom apartments, owned and managed by the local authority. The property has two independent lifts which had been experiencing reliability issues, due to the age of the lift controllers. Additionally, as each lift was showing general age and wear related issues, Jackson was asked to undertake further modernisation upgrades to bring each lift, up to date with current legislation.

Our work in solving the reliability problems included:

- New, reliable lift controllers
- Modern, user-friendly, and tactile car operating panels
- Up-to-date landing signalisation
- Enhanced door safety edges for resident protection.



Lifts • Escalators • Cradles

RETIREMENT HOME, WEST LONDON

LIFT MODERNISATION AND MAINTENANCE



Resident-Focused Approach

In all environments, Jackson engineers follow strict safety procedures and in particular, when working in occupied properties like retirement, care homes and hospitals. Our engineers take extra care to avoid disturbance, disruption or inconvenience to residents and visitors. The work was undertaken on one lift at a time, ensuring residents were never left without a working lift. Once completed, we returned each lift to service after successful testing had been undertaken.