

'friendly, local service...**nationwide**'

People are our most **important** asset. That's why we are always looking for smart individuals with diverse backgrounds - people who like to **ask questions, solve problems** and **insist on providing a better service** to our customers.



**Position:** Credit Controller  
**Location:** London  
**Closing Date for Applications:** Open until a suitable candidate is appointed

---

We have an opportunity for a Credit Controller based at our busy London office. The successful applicant will report directly to the London Group Financial Controller.

The main areas of responsibility will include, but not be limited to the following

- Credit control responsibilities include the effective, efficient collection of the companies' debts through reconciliation, query resolution and contract knowledge.
- Experience in of a high-volume environment and familiarity of customer portals plus the ability to work in a small team is essential.
- The successful applicant needs to have experience in dealing with clients and have a good telephone manner, customer care is of vital importance and there is a need to properly communicate electronically through email, customer internet-based portals and other electronic media

As always, personality and customer care is of vital importance however, in the customer environment the ability to properly communicate electronically through email, internet based portals and other electronic media requires the successful applicant to have the following basic skills.

- Either 5 GCSE qualifications (or equivalent) at level A to C or relevant proven experience.
- Basic understanding of Microsoft Excel, Word and Outlook.
- Able to communicate effectively with clients, colleagues and internal departments

Benefits of the position for the right applicant include

- Competitive salary (non commission) based on proven experience.
- Participation in the company profit share scheme after a qualifying period.
- Contributory pension scheme.
- 25 days paid holiday in addition to public holidays.
- Medicash Health scheme and a contributory Private Health Care scheme.

Still interested? Then please apply (in writing and in confidence) together with your CV to:

**Arthur Phillips, Financial Controller. E: [Arthur.phillips@jacksonlifts.com](mailto:Arthur.phillips@jacksonlifts.com)**

Jackson Lift Group monitor and evaluate compliance with equal opportunity laws, guidelines and policies to ensure that employment practices and contracting arrangements give equal opportunity without regard to race, religion, colour, national origin, sex, age or disability.



Join our **team**